## Translators' workload standard

- Crediting practices for more difficult assignments (e.g. highly technical translations)
- Distribution and crediting of reprise
- Differences in tools available to different sections (issues remain to be solved to improve eLUNa for translators working into Arabic)
- Impact of the standard on quality
- Effect of workload standard on non-translation staff (DPUs)
- Impact of workload standard on health, well-being and work/life balance; additional hours worked, including surveys of good and bad practices

Reviewing special assignments and other practices across the Languages Service, with a view to promoting best practices, eliminating harmful practices and harmonization

Strategic Heritage Plan and impact of the move

Follow-up of gdoc 2.0

Future working conditions (including remote working)

Harmonizing hiring and promotion practices and ensuring their transparency

Investigating the use of eLUNa for monitoring purposes to avoid spreading misleading information on the work of translators

Examining the unfair effects of applying the same workload standard to all editors regardless of the differences in word count for different languages (particularly Arabic)